Delegation Oversight

Seamless Oversight, Stronger Partnerships, Better Outcomes

- **Are your vendors and third-party partners putting your health plan at risk of compliance breaches and operational inefficiencies?**
- **Is your health plan struggling to maintain control and visibility over its delegated entities (DE) and vendors?**

Managing the performance and compliance of delegated entities and vendors can be an overwhelming challenge for health plans. Without clear oversight, it's difficult to ensure that these third parties are meeting regulatory standards, following contractual obligations, and delivering the quality of service your members expect. Manual processes, siloed data, and limited visibility into vendor performance often lead to compliance risks, operational inefficiencies, and unexpected financial penalties.

The result? Without proper oversight, health plans are left exposed to audit failures, non-compliance issues, and a lack of accountability from delegated entities.

A Unified Platform for Vendor/Delegated Entity Oversight

Inovaare's Delegation Oversight solution is designed to transform how you manage and monitor your delegate network. It centralizes all delegate information into a single, secure repository, providing a 360-degree view of compliance status, contracts, and performance metrics. By automating manual tasks like audits, compliance tracking, and reporting, the solution significantly reduces administrative burden while enhancing operational efficiency.

Built on a HIPAA-compliant, HITRUST-certified platform, Inovaare's Delegation Oversight solution integrates seamlessly with your existing systems, ensuring data consistency and eliminating silos.

By leveraging advanced automation, data-driven insights, and secure integration, the solution enables you to reduce risks, optimize operations, and deliver better outcomes for your health plan and its members.

Key Products

DE Determination

Evaluate and onboard delegates efficiently with automated, criteria-based assessments, ensuring only qualified, compliant vendors are selected to reduce risks and align with your goals.

DE Repository

Centralize and secure all delegate and vendor information, including records, contracts, and performance data, for transparent and efficient oversight.

DE Audit & CAP (Corrective Action Plan)

Automate delegate audits, track compliance, and generate corrective action plans to ensure timely resolution and vendor accountability.

Reporting & Monitoring

Gain real-time insights into delegate performance with customizable dashboards and reports. Track KPIs to monitor compliance, performance, and efficiency.

Business Value

| Proactive Risk Identification | Operational Efficiency | Quality Improvement | Data-Driven Decisions | Improved Vendor Accountability | Regulatory Compliance |

Key Features

Centralized Delegate Repository

Automated Audits and Reporting

Integration with Existing Systems

Tailored Workflows and Configurations

Risk Management Tools

Measurable Impact

90% **Reduction in Compliance Violations**
Automated monitoring and auditing of delegated entities reduce the risk of non-compliance and costly penalties.

100% **Compliance with Audit Requirements**
Automated audit tracking ensures that all delegated entities meet regulatory and contractual audit requirements.

65% **Increase in Accountability**
Centralized reporting and automated monitoring ensure DEs are accountable.

85% **Faster Issue Resolution**
Streamlined workflows for reporting, monitoring, and corrective actions ensure issues are resolved faster.

80% **Reduction in Manual Oversight Efforts**
Automating the tracking, reporting, and auditing reduces the time and effort required from internal teams.

70% **Improvement in Vendor Visibility**
Real-time data on vendor performance ensures health plans can quickly identify and address underperformance.

Disclaimer: Results may vary depending on the organization's specific use case and the level of automation implemented.

Add-On Modules

Survey & Assessments
Gather feedback from providers to identify potential issues and improve satisfaction levels.

Corrective Action Plans (CAP)
Resolve compliance gaps or quality issues to minimize the risk of future violations.

Incident Management
Address compliance issues, disputes, and service disruptions swiftly.

KPI Monitoring
Track real-time KPIs to assess compliance, performance, and operational efficiency.

Policies & Procedures
Centralize, manage, and update policies to ongoing maintain compliance.

Data Scrubber
Automate the cleansing of large datasets ensuring reliable data for audits, reporting, and performance management.

Don't Just Manage, Optimize Your Delegation Oversight Program

Inovaare's Delegate/Vendor Oversight Suite is more than a compliance tool—it's a forward-looking platform designed to adapt to the evolving needs of healthcare organizations. By integrating advanced automation, real-time analytics, and flexible workflows, the platform positions health plans for long-term operational success and regulatory confidence.

The HIPAA-compliant, HITRUST-certified platform driven by Business Orchestratstion and Automation Technologies (BOAT), empowers health plans to navigate future challenges with ease, ensuring that your delegate and vendor operations remain efficient, compliant, and aligned with your organizational goals.

Automated Reporting

Proactive Monitoring

Hidden Issues

Resolve N

To know more, or to request a demo, visit our website or contact us.