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The Top 7 Capabilities You Need to Transform Your A&G Department in 2022

1

Top 7 Capabilities

Webinar overview

› Discover solutions that can transform you into an omnipresent leader

› Experience the difference of proactive, compliance-driven automation

› Improve the member experience by driving timely responses from departments and vendors

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Solutions for the Omnipresent A&G Leader

The 3 As

1. Automated Queue Management

2. Alerts & Notifications

3. App for A&G Leaders

SEE THE BIG PICTURE

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Proactive Compliance Adherence

4. Automated Compliance Manager

5. Proactive Quality Reviews

COMPLIANCE

ANALYTICS

OPERATIONS

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Improve Enrollee Experience with Timely Responses

6. Collaboration Tool

7. Workforce Management

4. DECISION & CASE CLOSURE
Closure per predefined business and regulatory rules

1. CASE INTAKE
Multiple channels and data sources in any format and form

APPEALS & GRIEVANCES SOLUTION
Comprehensive Workflow

3. PROCESSING
Prioritization, escalation and alerts with real-time dashboards and reports

2. REVIEW & CASE INVESTIGATION
Automated workflows with role-based case assignment

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Top 7 Capabilities

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6